

Patient's Comments Number of comments 31

Staff is very good and friendly and doctors are amazing. Sometimes it's difficult to get through on the phone. \*\*May be re-iterate instructions on how to book online-re-send login details. It is hard getting doctors note for work. \*\*Good surgery. \*\*They are excellent in service and very helpful. \*\*Very happy with GP and reception. The GP is very good. \*\*Staff is good and doctors are good.

\*\* All staff and surgery is wonderful very good surgery and doctors are amazing. \*\* I love this surgery and doctors. I get an appointment when I need. \*\*Never had any problem with my surgery and them all very polite and always treat me good. Best doctors and all staff. \*\*I have been a patient of this surgery since 27 years. I will not move out into any other surgery as the doctors (Dr Kulshrestha & Dr Sheena Kulshrestha) are the best GPs in the country. They are blessing to the people. Keep up the good work dear doctors and the Practice Manager (Mrs Shashi KULSHRESTHA) who is the back- bone of the surgery. \*\* I am very happy with this staff. GP very good advice. Nurse very good. \*\* Never had a problem with the staff while I have had appointments or over the phone. \*\*Dr Kulshrestha and team are truly family oriented practice and committed patient care and safety. \*\*The staff are helpful. Doctors are good at their jobs. \*\*I am very happy with service from staff and GP. \*\*All staff are extremely professional and friendly, each time we contact the surgery. The doctor sees to our medical needs and refers to other departments within the NHS if needed. They are excellent. \*\*All staff are professional and helpful with helping with our medical needs. Dr. Sh is fantastic. We have had telephone appointments and attended the surgery when needed. She explains things very well and refer to other professionals within the NHS. This family practice has supported our health needs for around 40 years. I trust them and thank them for the service they have provided to my family. \*\* No Problem with the surgery. I am very happy with all aspects of the service. \*\*very good surgery and reception staff is amazing. \*\*Can get appointments and can get help with lots of things like letters and help from staff. Behaviour of staff is very good very helpful, I am blind and I am extremely happy. My problems are sorted straight of way. I only speak Punjabi. \*\*Staff are always helpful and accommodative. \*\*I am happy with the surgery. I get appointment to see my GP, who understands my need. The nurse is very good and reception staff are very helpful. \*\*Everything is good in this surgery and I get appointment when I need. \*\*I always have excellent service from receptionists, nurse and doctor. \*\*Surgery is good, provide care and GPs are good. Reception staff friendly and kind and always help. Overall very good surgery. \*\*Receptionists are very accommodative and they gave you enough options re: time and date of availability, very helpful indeed. Dr S particularly and of course the family are very good doctors. Dr S always finds time to listen to her patient's health complaints. She even (And receptionists) call back for updates. \*\*Staff is really good, but most of the time I have problem with Phone, which always busy and I find difficulty speaking on phone so I have to travel here, otherwise very good surgery and doctors are amazing.

Service is very good.

Overall surgery is good, appointments is on time and doctors are good.

Doctors are amazing and treat very well, I feel I always be listened and treat very well. Reception staff is very good and kind.